

## Payment terms

### Payments. Payment by credit card online

Our website is connected to Internet acquisition, and you can pay for the Goods by credit cards Visa, MasterCard, Maestro and MIR. After confirming the selected Product, a secure window will open with the payment page of the processing center, where you need to enter your bank card details. For additional authentication of the cardholder, the 3D Secure protocol is used. If your Bank supports this technology, you will be redirected to its server for additional identification. For information on the rules and methods of additional identification, check with the Bank that issued your bank card.

### Security guarantees

FLEX-MYBODY CO., LTD processing center protects and processes your bank card data in accordance with PCI DSS 3.2 security standard. Information is transmitted to the payment gateway using SSL encryption technology. Further transmission of information takes place through closed banking networks with the highest level of reliability. FLEX-MYBODY CO., LTD does not share your card details with us or other third parties. For additional authentication of the cardholder, the 3D Secure protocol is used.

If you have any questions about the perfect payment, you can contact the customer support of the payment service by e-mail [info@flexmybody.com](mailto:info@flexmybody.com)

### Online payment security

The personal information you provide (name, address, phone number, e-mail, credit card number) is confidential and not subject to disclosure. Your credit card information is transmitted only in encrypted form and is not stored on our web server.

The security of processing Internet payments is guaranteed by FLEX-MYBODY CO., LTD. All transactions with payment cards are carried out in accordance with the requirements of VISA International, MasterCard and other payment systems. When transferring information, special security

technologies for online card payments are used; data processing is carried out on a secure high-tech server of the processing company.

## Return of goods

Decree of the Government of Thailand In case of detection of defects in a product, the properties of which do not allow them to be eliminated (food products, perfumery and cosmetic products, household chemicals and other goods), the buyer has the right, at his choice, to demand the replacement of such a product with a product of proper quality or a commensurate reduction in the purchase price. Instead of presenting these requirements, the buyer has the right to refuse the purchased goods and demand the return of the money paid for the goods. In this case, the buyer, at the request of the seller and at his expense, must return the received goods of inadequate quality.

## Confidentiality

### 1. Definitions

The Internet project FLEX-MYBODY CO., LTD (hereinafter referred to as the URL, “we”) takes seriously the issue of the confidentiality of the information of its clients and visitors to the <https://flex-mybody.com> website (hereinafter “you”, “site visitors”). We call personalized information containing personal data (for example: full name, login or company name) of a site visitor, as well as information about the actions you take on the site URL. (for example: ordering a site visitor with his contact information). We call anonymous data that cannot be uniquely identified with a specific site visitor (for example: site traffic statistics).

### 2. Use of information

We use the personalized information of a specific visitor to the site solely to provide him with high-quality services and their accounting. We do not disclose the personalized data of some site visitors URL to other site visitors.

We never publish personalized information in the public domain and do not transfer it to third parties. The only exceptions are situations when the provision of such information to authorized state bodies is prescribed by the current legislation. We only publish and distribute reports based on the collected anonymous data. At the same time, the reports do not contain information by which it would be possible to identify the personalized data of service users. We also use anonymous data for internal analysis, the purpose of which is to develop products and services URL.

### 3. Links

The <https://flex-mybody.com> website may contain links to other websites that are not related to our company and owned by third parties. We are not responsible for the accuracy, completeness and reliability of the information posted on third-party sites, and we do not undertake any obligations to maintain the confidentiality of information you leave on such sites.

### 4. Limitation of Liability

We do our best to comply with this privacy policy, however, we cannot guarantee the safety of information in the event of exposure to factors beyond our control, the result of which will be the disclosure of information. The website <https://flex-mybody.com> and all information posted on it are presented on an "as is" basis without any guarantees. We are not responsible for adverse consequences, as well as for any losses caused by restricting access to the site URL or due to visiting the site and using the information posted on it.

### 5. Contacts

For questions regarding this policy, please contact  
FLEX-MYBODY CO., LTD.

89/4 Moo5 Bophut Koh Samui Surat Thani 84320

Company Registration Number 0205565012731

email: [info@flexmybody.com](mailto:info@flexmybody.com)